

## Terms of Service - OpIndie Solutions (PTY) LTD

Company Name: OpIndie Solutions (PTY) LTD

Website: [www.opindiesolutions.co.za](http://www.opindiesolutions.co.za)

Company Registration Number: 2024/223884/07

Registered Address: 6697 Tonki Street, Emdeni Ext, Soweto, Gauteng, South Africa

### 1. INTRODUCTION

Welcome to OpIndie Solutions! These Terms of Service ("**Terms**") govern your access to and use of our website, products, and services ("**Services**"). By accessing or using our Services, you agree to be bound by these Terms and our Privacy Policy. If you do not agree, please refrain from using our Services.

### 2. DEFINITIONS

- "**User**" refers to any person who accesses the website or uses the Services.
- "**Client**" refers to any User who engages OpIndie Solutions for paid services.
- "**Content**" means any materials, documents, logos, and information provided on our website.
- "**Third Parties**" refers to other service providers or partners engaged to assist in fulfilling our offerings.

### 3. SERVICES OFFERED

OpIndie Solutions provides business services including but not limited to:

- Company registration and compliance
- Bookkeeping and payroll services
- Business support and development consulting
- Document facilitation and digital solutions

Some services may be outsourced to verified third-party providers. By agreeing to these Terms, you consent to such outsourcing when necessary.

### 4. USER RESPONSIBILITIES

By using our Services, you agree:

- To provide accurate, current, and complete information
- To keep your login credentials secure and confidential (if applicable)
- Not to engage in any unlawful or prohibited activities
- Not to misuse, copy, or reproduce any content without written consent

## 5. PAYMENTS AND REFUNDS

All quotes are valid for 7 working days unless otherwise stated.

- **Non-Refundable Deposits:** Deposits are non-refundable unless explicitly stated.
- **Final Payments:** All outstanding balances must be paid before final documents or deliverables are issued.

## 6. DATA PROTECTION & PRIVACY

We comply with the Protection of Personal Information Act (POPIA) and all user data is handled in accordance with:

- Our POPIA, PAIA, and Privacy Policies
- Consent clauses embedded into forms
- Proper IT security controls including access restrictions, malware protection, and encrypted storage

We never sell or share personal data without permission unless required by law.

## 7. INTELLECTUAL PROPERTY

All content on this site, including the logo, branding, and materials, are owned by OpIndie Solutions (PTY) LTD and may not be reused, reproduced, or distributed without written permission.

## 8. LIMITATION OF LIABILITY

OpIndie Solutions shall not be held liable for:

- Any indirect, incidental, or consequential damages
- Delays caused by third-party platforms (e.g. CIPC, SARS, etc.)
- Information inaccuracies due to outdated data from the client

Our maximum liability shall not exceed the amount paid by the Client for the service in question.

## 9. TERMINATION OF SERVICE

We reserve the right to terminate or suspend access to our services without notice for:

- Breach of these Terms
- Abusive or unlawful use of services

- Non-payment or fraudulent activity

## 10. GOVERNING LAW

These Terms are governed by and construed in accordance with the laws of the Republic of South Africa, including the:

- Electronic Communications and Transactions Act (ECTA)
- POPIA
- Consumer Protection Act (CPA)
- Companies Act, 2008

## 11. CHANGES TO TERMS

OpIndie Solutions is constantly developing new systems and features to improve our services and to better detect and block spam and malware. As part of this continual improvement, we sometimes add or remove features and functionalities, increase or decrease limits to our services, and start offering new services or stop offering old ones.

OpIndie Solutions reserves the right to modify these Terms at any time. Users will be notified of significant changes via Email, Whatsapp or Website banners.

## 12. NO WARRANTIES

Without limiting the generality of the retroactive, we do not warrant nor assume that the website or information will be error-free or will meet any particular criteria of accuracy, completeness or reliability of information, performance or quality. Thus, the information found in this site's pages and any platforms should not be construed as an offer by and from us. All the services offered by us are subject to our standard terms and conditions of doing normal business.

## 13. CONTACT INFORMATION

For any questions about these Terms, please contact us at:

Email: [info@opindiesolutions.co.za](mailto:info@opindiesolutions.co.za)

Phone: +27 67 956 4376

Website: [www.opindiesolutions.co.za](http://www.opindiesolutions.co.za)

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By using our website and services, you confirm that you have read, understood, and agreed to these Terms of Service.